

**PUBLIC NOTICE**

**IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER**

**Rich Hill PWS Failure to Meet Turbidity Monitoring & Recording Requirement**

*Este informe contiene información muy importante sobre su agua potable. Tradúzcalo o hable con alguien que lo entienda bien.*

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. Specifically, our continuous turbidity monitoring and recording equipment for each individual filter failed during August 2025. Although we collected grab samples every four (4) hours during this event, we failed to repair the continuous monitoring and recording equipment within the specified timeframe in violation of monitoring and reporting requirements.

**What should I do?**

There is nothing you need to do at this time.

**What happened? What is being done?** (Describe corrective action.)

Equipment that monitors filter turbidity is out of Service.  
Manual readings are being done until the equipment is replaced.

For more information, please contact water system staff indicated below:

ANABEL LARA at 562-446-6220 or \_\_\_\_\_  
(name of water system contact) (phone number) (mailing address)

*Additionally, you may contact the Missouri Department of Natural Resources Kansas City Regional Office at 816-251-0700 or the Public Drinking Water Branch at 573-526-6925.*

*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.*

This notice is being sent to you by Rich Hill PWS  
State Water System ID#: MO1010682