



# Low-Income Home Water Assistance Program (LIHWAP)

## What is LIHWAP?

LIHWAP may be able to help you with a one-time payment for your water and/or wastewater (sewer) bill from November through September. The maximum amount you could get is \$750.00. LIHWAP can help with:

- Disconnection or reconnection fees.
- Threat of disconnection.
- Past-due bills.

## How do I apply?

Apply online at [mydss.mo.gov/utility-assistance](https://mydss.mo.gov/utility-assistance) or call **855-373-4636** to ask a team member to mail you an application.

You will need to submit your completed application to your local contract agency listed on the last page of the LIHWAP application.

## When will I get my benefit?

Once you submit your application and required documents, your application will be reviewed in about 30 business days. You will receive a letter in the mail that tells you if you qualify for help and the amount you will get.

## Am I eligible?

You may be eligible for help if you:

- Are responsible for paying the utilities for your home
- Are a Missouri resident
- Are a U.S. citizen or have been legally admitted for permanent residence
- Have \$3,000 or less in your bank, retirement, or investment accounts
- Meet the income guidelines listed below:

Household Size	Monthly Income	Yearly Income
1	\$2,211	\$26,531
2	\$2,891	\$34,694
3	\$3,571	\$42,858
4	\$4,252	\$51,021
5	\$4,932	\$59,184
6	\$5,612	\$67,348

## Questions?

Contact your local contracted agency at [tinyurl.com/LIHEAP-agencies](https://tinyurl.com/LIHEAP-agencies) for questions or visit [mydss.mo.gov/utility-assistance](https://mydss.mo.gov/utility-assistance) for more information.